

DHL DOMESTIC EXPRESS 18:00



A domestic pickup and door-to-door delivery service for documents, parcels and pallets to key business cities by 18:00 hrs on the next possible business day.

TIMELY AND ECONOMIC.

DHL Express understands exactly what's at stake when the clock is ticking. Our popular end of day service offers reliable and cost-effective door-to-door delivery for your important business documents and parcels to virtually any address. There are few limitations to the size or weight of your shipments and all large, heavy or unusual loads can be handled.

Combined with our renowned handling expertise for the safest delivery service in the world, DHL DOMESTIC EXPRESS 18:00 is available 24 hours a day, 365 days a year. Rest assured that your delivery will be tracked throughout the course of its journey and proof of delivery will be available. So, when your business needs it there by tomorrow you can rely on DHL Express to make the delivery on time.

- Time specific delivery promise
- Latest possible pickup times
- Online, real time tracking
- Dedicated operations procedures for priority shipment handling
- Proactive tracking and delivery notification

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Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of value added services and handling options to meet your shipping needs.

- **Insurance:** Additional financial protection based on the value of the shipment
- **Packaging:** From free-of-charge standard envelopes and boxes to premium quality cartons of different shapes and sizes
- **Proof of delivery:** A copy of the signature collected at the time of delivery at no additional charge
- **Proactive delivery notification:** We can monitor where your shipment is from pickup to delivery and as soon as it is delivered, notify you by fax or e-mail, whichever is more convenient.
- **Pre-printed Air Waybill:** We offer pre-printed air waybills for regular shippers. Simply contact a Customer Service Advisor and we'll send the desired quantity of air waybills to you.
- **Remote Area Service:** If you need DHL Express to deliver your shipment to a remote part of the country, that's no obstacle for us. We'll let you know when we take the booking what the options are.

Your shipments are never out of sight.

Our extensive tracking infrastructure uses sophisticated wireless scanners and database tracking software so you always know the current location of your shipments.

Tracking options available for you:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the air waybill number of the shipments you wish to track.
- **E-Mail:** Send an e-mail containing up to ten distinct air waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single air waybill numbers via the text messaging service on your mobile phone. Just call +44 7720 334455.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including new generation mobile phones. Just log on to wap.dhl.com.

Shipping Tips:

- Pre-scheduled collections can be arranged based on your shipping requirements
- Check size and weight limitations by calling a DHL Customer Service Advisor
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process
- An experienced Customer Service Advisor is available 24 hours a day, 7 days a week.