

DHL EXPRESS WORLDWIDE



Our popular pre 18:00 hrs international express door-to-door delivery service is available when you're sending document or non-document shipments anywhere around the world. Reliably fast to more global destinations across a single integrated network than any other express delivery company.

ONE RELIABLE COMPANY MAKES INTERNATIONAL SHIPPING EASY.

Need to get documents, products, samples or spares to someone fast? Then trust DHL EXPRESS WORLDWIDE to expedite urgent delivery from your door to theirs – virtually anywhere in the world.

When it comes to delivering your company's time sensitive shipment, you can rely on our extensive global express network to enhance your reputation. Our online tracking service keeps you fully informed at every stage of the journey. And if your shipments require customs clearance, you can rely on us to look after every aspect, taking all the hassle away.

Enjoy the convenience and user-friendliness that DHL EXPRESS WORLDWIDE offers. Almost any size and weight.

- Ideal for time-sensitive shipments
- Global coverage
- One simple price for door-to-door delivery
- No hidden costs
- Unparalleled customs expertise
- Online, real-time tracking



DHL EXPRESS WORLDWIDE

One company to keep your business moving.

When you need to get goods or documents delivered quickly, you can rely on DHL EXPRESS WORLDWIDE for overnight delivery to most major cities or – for more distant destinations – by the end of the next possible business day.

- Simply call DHL Express or book your pickup online.
- Reach your customers and colleagues around the world fast with DHL Express – the largest international express air and ground network in the industry.
- One price for door-to-door delivery eliminates hidden costs – avoid unpleasant surprises for your customers and keep your finance team happy.
- If your shipment requires customs clearance, you can relax knowing that DHL Express has more in-house customs experience than any other company – we'll take care of every detail.

Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of value-added services and handling options to suit your needs.

- **Insurance:** Additional financial protection based on the value of the shipment
- **Packaging:** From free-of-charge standard flyers and boxes to premium quality cartons of different shapes and sizes
- **Proof of delivery:** A copy of the signature collected at the time of delivery at no additional charge
- **Billing Services:** Flexible options for the billing of transport charges, duties and taxes among different parties
- **Proactive Tracking Services:** We track your shipment for you from the moment the courier collects it to the time the shipment is delivered and advise you of the full delivery details.
- **Customs Services:** A range of non-standard import and export clearance and handling services
- **Remote Area Service:** If you need to send a document or non-document shipment to a remote location, DHL will deliver for you.

Your shipments are never out of sight.

Our extensive tracking infrastructure uses sophisticated wireless scanners and database tracking software so you always know the current location of your shipments.

These tracking options are available to you free of charge:

- **Website:** Log on to www.dhl.com. Just select tracking and enter the air waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct air waybill numbers to track@dhl.com.
- **SMS tracking:** You can track the progress of single air waybill numbers via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including new generation mobile phones. Just log on to wap.dhl.com.

Shipping Tips:

- Standard cut-off times apply and late cut-off times are available – so you have maximum time to prepare your shipment.
- Choose your preferred terms of trade. You can decide who will pay the duties and taxes for your shipments.
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process
- Call local DHL Customer Service or go to DHL's online Trade Automation Service at www.dhl.com/TAS for any questions on customs regulations or paperwork.
- An experienced Customer Service Advisor is available 24 hours a day, 7 days a week.