

# DHL ECONOMY SELECT



Streamline your operations with DHL ECONOMY SELECT, the standardized service that reliably gets your shipment across continents to your business customers. Affordable prices for a door-to-door delivery service for single, multi-piece or palletized shipments with a transit time depending on destination.

## RELIABLE, FAST AND CONVENIENT.

Now you can handle even the heaviest shipments in the same way as your other urgent smaller parcels, conveniently and reliably with DHL ECONOMY SELECT. As a transport professional, you know meeting commitments is important for your business. That's why we have designed a door-to-door premium economy service for your single or multi-piece shipments and pallets to international destinations with attractive transit times and affordable prices for your business needs.

As markets and customers become more demanding DHL ECONOMY SELECT gives your business the flexibility it needs to react ... plus complete control over your deliveries and shipping costs.

No matter how heavy your shipment, you'll find the ideal day certain solution with DHL ECONOMY SELECT.

- Convenient door-to-door service
- Delivery time of between 3–6 days
- Economical price, perfect for non-time sensitive shipments and heavier shipments
- Hassle-free with one all-inclusive price and one invoice in one currency
- DHL Express takes care of your shipment from pickup to delivery
- Online, real-time tracking

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## The simple solution to truly international shipping.

More reliable service for all your shipments – from one company. With day-definite precision for door-to-door shipments (over 10 kg), it's more convenient than standard freight forwarding services and takes only 2–3 days longer than our time-definite services.

And with these features you know your shipment is in safe hands:

- Reliability and convenience of one company from pickup to delivery
- Better cost management and no hidden transport costs with door-to-door pricing
- Simplify administration and paperwork with a single invoice
- If your shipment requires customs clearance, you can relax knowing that DHL Express has more in-house customs experience than any other company – we'll take care of every detail.
- Full end-to-end checkpoint visibility
- Shipper or receiver payment options
- Covered by DHL Express standard liability.

## Take advantage of these optional services.

Because every business is different, and every day brings something new, DHL Express offers a variety of value-added services and handling options to meet your shipping needs.

- **Insurance:** Additional financial protection based on the value of the shipment
- **Packaging:** From free-of-charge standard flyers and boxes to premium quality cartons of different shapes and sizes
- **Non-standard Pickup & Delivery:** After hour service, Saturday and holiday deliveries, or vehicles for heavy and bulky shipments
- **Proof of delivery:** A copy of the signature collected at the time of delivery at no additional charge
- **Remote Area Service:** If you need to send a document or non-document shipment to a remote location, DHL Express will deliver for you.
- **Billing Services:** Flexible options for billing transport charges, duties and taxes amongst different parties

## Your shipments are never out of sight.

Our extensive tracking infrastructure uses sophisticated wireless scanners and database tracking software so you always know the current location of your shipments.

These tracking options are available to you free of charge:

- **Website:** Log on to [www.dhl.com](http://www.dhl.com). Just select tracking and enter the air waybill number of the shipments you wish to track.
- **E-mail:** Send an e-mail containing up to ten distinct air waybill numbers to [track@dhl.com](mailto:track@dhl.com).
- **SMS tracking:** You can track the progress of single air waybill numbers via the text messaging service on your mobile phone. Just send a text message to (+44) 7720 334455 at the cost of a local SMS.
- **WAP tracking:** You can also check shipments via any WAP enabled GSM network including new generation mobile phones. Just log on to [wap.dhl.com](http://wap.dhl.com).

## Shipping Tips:

- It's as easy as sending your Express shipments – just tick the box ECONOMY SELECT on the Products and Services section of your air waybill and DHL Express takes care of the rest.
- Standard cut-off times apply and late cut-off times are available.
- Check size and weight limitations by calling DHL Customer Service
- Choose your preferred terms of trade. You can decide who will pay the transport, duties and taxes for your shipment.
- Online shipment processing tools available via your desktop to simplify and speed up the shipping process
- Questions about customs regulations or paperwork? Call local DHL Customer Service or go to DHL's online Trade Automation Service at [www.dhl.com/TAS](http://www.dhl.com/TAS) for any questions on customs regulations or paperwork.
- An experienced Customer Service Advisor is available 24 hours a day, 7 days a week.